

THREE AMAZING PARKS.



ONE AWESOME VACATION.



**BOLDER**



**LOUDER**



**WILDER**

# KIDS GROW UP. SO DO VACATIONS.

There comes a point when the kids are ready for something cooler. Edgier. Wilder. They're ready to move on to a bolder kind of vacation excitement. It's time to plan a trip to the one place where anything's possible, from soaring over Hogwarts™ castle, to plummeting down the side of a volcano, to staring into the eyes of a snarling raptor. A place where people live louder, let loose and let go. Here you're not living in the past. You're living on the edge. Experiencing new thrills. Jumping into new adventures. Savoring new delights. When you're ready to share the most awesome experiences anywhere, you're ready for a whole new level of family vacation. You're ready for Universal Orlando Resort.™





# THREE PARKS. NEW LEVELS OF AWESOME.

Your favorite films and TV shows come to life. The worlds of legendary heroes and unforgettable adventure. A tropical island paradise of thrills and relaxation. World-class on-site hotels. Incredible dining and entertainment. This is no ordinary vacation. This is days and nights of unimaginable awesome. This is Universal Orlando Resort.™

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UNIVERSAL'S  
**Aventura Hotel**  
OPENING AUGUST 2018

LOEWS  
**SAPPHIRE FALLS RESORT**  
UNIVERSAL ORLANDO™

LOEWS  
**Royal Pacific Resort**  
UNIVERSAL ORLANDO™

**Hard Rock HOTEL**  
UNIVERSAL ORLANDO

LOEWS  
**PORTOFINO BAY HOTEL**  
UNIVERSAL ORLANDO™



BEYOND THE MOVIES.  
**BEYOND  
IMAGINATION.**



Universal Studios Florida™ hurls you into the cutting-edge worlds of today's hottest entertainment, from the biggest television shows and movie franchises to the latest music and more. Join Dom, Letty, Hobbs and the Fast & Furious family on a heart-pounding new ride, Fast & Furious – Supercharged,™ opening Spring 2018. Encounter the mischievous Minions in Despicable Me Minion Mayhem.™ Step into the action of Revenge of the Mummy,™ The Simpsons Ride™ and Race Through New York Starring Jimmy Fallon.™





### THE WIZARDING WORLD OF HARRY POTTER™ - DIAGON ALLEY™

Visit the shops and establishments of Diagon Alley™ and experience the darker side of magic in Knockturn Alley. See a wand choose a wizard at Ollivanders™ wand shop. With a Park-to-Park admission ticket you can travel between King's Cross Station in Universal Studios™ and Hogsmeade™ Station in Universal's Islands of Adventure™ on the Hogwarts™ Express. (Additional restrictions apply.)

### THE WIZARDING WORLD OF HARRY POTTER™ EXCLUSIVE VACATION PACKAGE

Only available through Universal Parks & Resorts Vacations.™ See details on page 37.

### SKIP THE REGULAR LINES WHEN YOU STAY WITH US

Guests of select on-site hotels enjoy FREE\* Universal Express Unlimited™ to skip the regular lines in Universal Studios Florida™ and Universal's Islands of Adventure.™ (Valid theme park admission required. Not valid at Universal's Volcano Bay.™)

\*Additional restrictions apply. See page 17 for details.



### FAMILY FUN

Ride along with The Simpsons™ on this wild, fun-filled ride. Zap aliens on MEN IN BLACK™ Alien Attack.™ Fly across the stars on E.T. Adventure.™ Experience the fairy-tale fun of Shrek 4-D. Join Gru and his Minions on the unpredictable Despicable Me Minion Mayhem.™

### ACTION & THRILLS

Get ready for the full-throttle, high-octane adventure of the new ride, Fast & Furious – Supercharged,™ opening Spring 2018. Help save the galaxy on TRANSFORMERS:™ The Ride-3D, pick your own soundtrack on the Hollywood Rip Ride Rockit™ roller coaster, and journey deep below Gringotts™ bank on the multi-dimensional thrill ride, Harry Potter and the Escape from Gringotts.™

### LIVE ENTERTAINMENT

From dazzling seasonal parades to music-filled street performances, you'll find exciting live entertainment everywhere you turn at Universal Studios.

### GUESTS WHO PURCHASE VACATION PACKAGES ENJOY EARLY PARK ADMISSION\*

Get a head start to the excitement of The Wizarding World of Harry Potter™ and Universal's Volcano Bay™ one hour before the theme parks open. (Valid theme park admission required)

\*Additional restrictions apply. See page 17 for details.



FAST & FURIOUS – SUPERCHARGED™  
OPENING SPRING 2018

# HOLD ON TO YOUR SEAT.

LET GO OF REALITY.

#1 AMUSEMENT PARK  
IN THE WORLD  
UNIVERSAL'S ISLANDS  
OF ADVENTURE™



Embark on an unforgettable journey through the worlds of heroes, myths and legends at Universal's Islands of Adventure.™ Here you can plunge right into some of the most powerful stories and fictional realms ever created. From the comic book streets of Marvel Super Hero Island® to the jungles of Jurassic Park,™ once-in-a-lifetime adventure waits around every corner.





## SKIP THE REGULAR LINES WHEN YOU STAY WITH US

Guests of select on-site hotels enjoy FREE\* Universal Express Unlimited™ to skip the regular lines in Universal Studios Florida™ and Universal's Islands of Adventure™. (Valid theme park admission required. Not valid at Universal's Volcano Bay.™)

\*Additional restrictions apply. See page 17 for details.



## THE WIZARDING WORLD OF HARRY POTTER™ - HOGSMEADE™

Stroll through Hogsmeade™ village and explore the classrooms and corridors of Hogwarts™ castle. Take to the air and swoop past Hagrid's hut on Flight of the Hippogriff.™ Board the Hogwarts™ Express at Hogsmeade™ Station in Universal's Islands of Adventure™ and travel to King's Cross Station in Universal Studios™ (Park-to-Park admission ticket required; additional restrictions apply).

### ACTION & THRILLS

Battle villains high above the streets on The Amazing Adventures of Spider-Man.™ Feel the rage of The Incredible Hulk Coaster.™ Escape the jaws of a hungry T. rex on the Jurassic Park River Adventure.™ Soar above Hogwarts™ on Harry Potter and the Forbidden Journey™ and brave the dangers of the colossal ride, Skull Island: Reign of Kong.™

### FAMILY FUN

Whirl through the world of The Cat in the Hat™ and other best-loved tales in Seuss Landing.™ Splash your way through the water rides of Toon Lagoon,™ including Popeye & Bluto's Bilge-Rat Barges.™ Cheer on the heroes and boo the villains in the explosive stunt show, The Eighth Voyage of Sindbad.™ With uniquely themed play areas like Camp Jurassic™ and If I Ran the Zoo,™ there are plenty of fun things to see and do for the youngest members of the family.

## GUESTS WHO PURCHASE VACATION PACKAGES ENJOY EARLY PARK ADMISSION\*

Get a head start to the excitement of The Wizarding World of Harry Potter™ and Universal's Volcano Bay™ one hour before the theme parks open. (Valid theme park admission required)

\*Additional restrictions apply. See page 17 for details.



**WATER IS LIFE.**



**LIFE IS JOY.**



It's unlike anything you've experienced before - a water theme park only Universal could create. Universal's Volcano Bay™ is the third amazing theme park at Universal Orlando Resort,™ a tropical paradise where thrills and relaxation flow in perfect harmony. Here you'll find over 30 unique experiences including 18 different attractions.

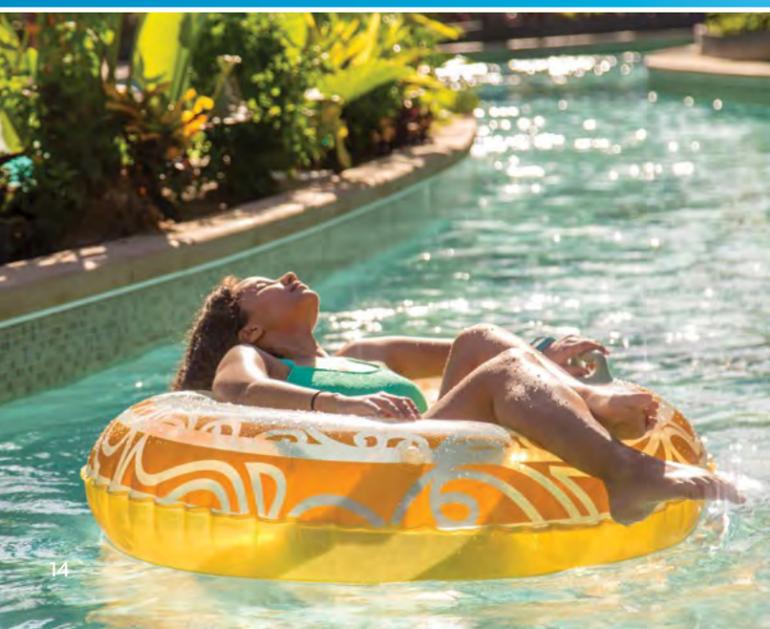




**GUESTS WHO PURCHASE VACATION PACKAGES ENJOY EARLY PARK ADMISSION\***

Get a head start to the excitement of The Wizarding World of Harry Potter™ and Universal's Volcano Bay™ one hour before the theme parks open. (Valid theme park admission required)

\*Additional restrictions apply. See page 17 for details.



**THE WATURI WAY**

Water is Life. Life is Joy. That is the mantra by which the fabled Waturi islanders have lived on their Pacific isle for centuries. Live the carefree island life at Universal's Volcano Bay.™ Universal's award-winning designers have created a lush tropical environment with an array of unique experiences, making Volcano Bay™ an entire day's worth of fun.

**FAMILY FUN**

Volcano Bay is the place to reconnect with your family, enjoying together the water coaster, rapids, racers, reefs and raft rides. At the heart of the island is Krakatau,™ the mighty Fire and Water Volcano which towers 200 feet above the tropical landscape.

**ACTION & THRILLS**

Dare to ride the incredible Ko'okiri Body Plunge,™ featuring a 70-degree fall through a drop door and 125 feet of screaming, white-knuckle fun; or brave the rope bridge and take the plunge down the Ohno and Ohyah Drop Slides™ which send you soaring several feet above the pool below. Whether twisting and turning through the volcano on the Krakatau™ Aqua Coaster or catapulting into pools of blue water, thrill seekers will find plenty to get their adrenaline pumping.

**RELAXING INDULGENCE**

Calming lagoons, leisure pools, secluded waterfalls and lazily winding rivers make Volcano Bay a place not only of excited screams, but also of contented smiles. You can even rent a cabana or premium seating and enjoy concierge services and other resort-like amenities.

**TECHNOLOGY & DESIGN TO MAKE THE MOST OF YOUR DAY**

With the TapuTapu™ wearable guests can relax and play while waiting in a Virtual Line™ until it's time to ride. TapuTapu also lets you activate multiple interactive surprises throughout the park, access lockers (fee required), make cash-free purchases of food and merchandise, take pictures at photo spots and trigger automatic photos on select attractions.





**STAY IN THE AWESOME.**

**UNIVERSAL ORLANDO RESORT™ ON-SITE HOTELS**

Only Universal Orlando Resort’s hotel guests get more ride time, more free time and more family time every day of their vacation. It couldn’t be easier. Each of Universal’s six uniquely themed hotels is conveniently located just across from one of Universal’s theme parks—so guests stay right on the corner of everything. Plus, complimentary transportation makes getting around the resort quick and easy.

From character appearances, family-dinner shows and world-renowned restaurants to an array of exclusive theme park benefits and privileges, Universal Orlando’s on-site hotels come with more awesome every day.

Choose from three distinct categories, one for every vacation style and budget:

**PRIME VALUE HOTELS:** Stylish resorts with rooms and suites designed for fun and affordability.

**PREFERRED HOTELS:** Relaxing getaways with the perfect blend of resort conveniences and amenities.

**PREMIER HOTELS:** Beautiful escapes, distinguished service, spacious accommodations, unique experiences and more.

	PRIME VALUE		PREFERRED		PREMIER	
<b>ON-SITE HOTELS BENEFITS</b>	 OPENING AUGUST 2018					
<b>SKIP THE REGULAR LINES FOR FREE* at Universal Studios Florida™ and Universal's Islands of Adventure™ with Universal Express Unlimited™ ride access</b> <small>(not valid at Universal's Volcano Bay™) A value of up to \$89*** per person, per day. Valid theme park admission required.</small>				●	●	●
<b>Early Park Admission™ to The Wizarding World of Harry Potter™ and Universal's Volcano Bay™ one hour before the theme parks open</b> <small>Valid theme park admission required.</small>	●	●	●	●	●	●
Complimentary transportation and walking paths to the theme parks and Universal CityWalk™ <small>Water taxi not available for transportation to Volcano Bay.</small>	Shuttle Buses	Shuttle Buses	Water Taxis Shuttle Buses	Water Taxis Shuttle Buses	Water Taxis Shuttle Buses	Water Taxis Shuttle Buses
Resort-wide charging privileges with room key	●	●	●	●	●	●
Complimentary access** to select live entertainment venues at Universal CityWalk for the length of stay	●	●	●	●	●	●
Complimentary delivery of merchandise purchased throughout the resort to the hotel	●	●	●	●	●	●
Priority seating at select restaurants throughout the resort				●	●	●

\*Requires separate theme park admission. Not valid at Pteranodon Flyers™ at Islands of Adventure. Excludes separately ticketed events. Benefit not valid for guests staying at Universal's Cabana Bay Beach Resort, Loews Sapphire Falls Resort, and Universal's Aventura Hotel or for Universal's Volcano Bay. Valid for the number of guests staying in the room for the length of hotel stay. Available during normal theme park operating hours only. Additional restrictions may apply and benefits are subject to change without notice. \*\*Based on seasonal peak pricing for the Universal Express Unlimited pass. \* Requires valid theme park admission. Early Park Admission begins one (1) hour prior to regularly scheduled park opening to either Universal Studios Florida™ or Universal's Islands of Adventure™ as determined by Universal Orlando, and Universal's Volcano Bay™. Valid at select attractions at each park. Attractions are subject to substitutions without notice. Additional restrictions may apply. \*\*\*Valid for registered on-site hotel guests for length of stay. CityWalk access not valid for separately ticketed concerts and special events. Some venues require ages 21 or older for admission. Valid Photo ID required. Does not include admission to AMC® Universal Cineplex 20 with IMAX®, the Blue Man Group show or Hollywood Drive-In Golf™. Subject to availability. Restrictions apply and benefits are subject to change without notice.

CASUAL COMFORT MEETS  
**SLEEK STYLE.**

UNIVERSAL'S  
**Aventura**  
Hotel



### UNIVERSAL'S AVENTURA HOTEL — PRIME VALUE HOTEL

Universal's Aventura Hotel, opening August 2018, is the modern and stylish place to stay. This new 600-room landmark offers views of all three Universal Orlando theme parks, features a variety of innovative high-tech amenities, and embodies a design that is vibrant, free-flowing and calming.

#### DINING

The market-style food hall is where unique, high-quality dining options come together, offering a multitude of cuisines for breakfast, lunch, dinner and snacks. The lobby features a contemporary bar as well as a Starbucks' Coffee location, while the hotel's rooftop bar and grill lets guests take in breathtaking views of the city and Universal Orlando's theme parks.

#### RECREATION

The pool, a splash zone for kids and a fire pit provide for plenty of chill time after a day in the parks. This is where you soak in the sun, cool off, meet new friends and tell tales of the day's adventures while planning the next. The hotel also offers a fitness center that lets you stay in your fit zone even while on vacation.

Images shown are conceptual representations. Details are subject to change.



# RETRO FUN FOR EVERYONE.



## UNIVERSAL'S CABANA BAY BEACH RESORT — PRIME VALUE HOTEL

It's one of the most fun and affordable ways to enjoy all Universal Orlando Resort™ has to offer. This 1950s and 60s beach resort-themed hotel features family suites that include a kitchenette and extra bathroom space, plus sleeping space for up to six. Two newly-opened towers feature two-bedroom suites that sleep up to eight, along with views overlooking Universal's Volcano Bay.™ Standard rooms are also available.

### DINING

Choose from an array of taste-tempting options at the Bayliner Diner™ food court. Grab a drink and a bite poolside at Atomic Tonic,™ have a delicious pizza delivered right to your room, or start your day at the hotel's own Starbucks.®

### RECREATION

Enjoy two massive pools, a soothing lazy river and a water slide. You can bowl a frame or two at the 10-lane Galaxy Bowl (fees apply). Plus, you can work out at the complimentary fitness center.



# COOL CARIBBEAN COMFORT.

LOEWS  
**SAPPHIRE  
FALLS**  
RESORT  
UNIVERSAL ORLANDO™



## LOEWS SAPPHIRE FALLS RESORT — PREFERRED HOTEL

This breathtaking hotel brings Caribbean-inspired relaxation and tropical elegance to Universal Orlando Resort.™ From the stone turret in the lobby to the inviting island charm of the guest rooms, you will be surrounded by a vivid, textured haven that is inspired by landmarks of the islands.

### DINING

Choose from a host of intriguing and exceptional dining options. Among them is Amatista Cookhouse,™ a full-service restaurant offering scenic water views and serving breakfast, lunch and dinner. Strong Water Tavern, a lobby lounge and bar, also hosts a tapas inspired menu, ceviche bar and rum tastings.

### RECREATION

Spend blissful hours at the 16,000 square foot pool with two sandy beach areas, a children's play area with pop-up jets, a large hot tub and a water slide. And don't miss the weekly Caribbean Carnival dinner show featuring authentic food, music and dance from the islands (reservations and separate fee required).



# AN OASIS OF TROPICAL SPLENDOR.



Guests of Loews Royal Pacific Resort can skip the regular lines at Universal Studios™ and Universal's Islands of Adventure™ with FREE\* Universal Express Unlimited.™ Valid theme park admission required. \*Restrictions apply. See page 17 for details.

## LOEWS ROYAL PACIFIC RESORT — PREFERRED HOTEL

Kick back and discover lush landscaping, exotic native carvings, and a huge white sand beach to make you feel as if you've sailed away to the enchanted isles of the South Seas. Enjoy rooms that exude the warmth and charm of the islands.

### DINING

Savor the flavors of the islands with a variety of themed restaurants and lounges, including the Orchid Court Sushi Bar and Jake's American Bar. The full-service Islands Dining Room serves modern, Pan Asian cuisine and also hosts a fun Character Breakfast every Sunday morning featuring many of your favorite theme park characters (reservations recommended).

### RECREATION

Savor the lagoon-style pool, complete with the Royal Bali Sea interactive water play area. For a special treat the whole family will love, experience the music and authentic Polynesian cuisine of the weekly Wantilan Luau (reservations and separate fee required).



# LIVE LIKE A ROCK LEGEND.



Guests of Hard Rock Hotel<sup>®</sup> can skip the regular lines at Universal Studios<sup>™</sup> and Universal's Islands of Adventure<sup>™</sup> with FREE<sup>\*</sup> Universal Express Unlimited<sup>™</sup>.  
Valid theme park admission required.  
\*Restrictions apply. See page 17 for details.

## HARD ROCK HOTEL<sup>®</sup> — PREMIER HOTEL

It's the perfect mix of funk and just plain fun. Here you'll feel like you just stepped off the stage, surrounded by the music, style, and irreverent attitude of the rock 'n' roll lifestyle. You'll find stylish furnishings and rock 'n' roll artwork in every guest room, plus all the amenities you'll need to get away from your adoring fans.

## DINING

Enjoy steak and seafood at the legendary The Palm Restaurant, or American classics with a rock 'n' roll twist at The Kitchen. Emack & Bolio's offers premium ice cream in fun flavors, while adults can enjoy cocktails and conversation at the Velvet Bar.

## RECREATION

The lively swimming pool features a sand beach, volleyball court, a water slide and underwater music. The Sound of Your Stay<sup>®</sup> is a complimentary all-encompassing music amenity program that gives you access to experiences you can't get anywhere else.



# INDULGE IN ITALIAN CHARM.



Guests of Loews Portofino Bay Hotel can skip the regular lines at Universal Studios™ and Universal's Islands of Adventure™ with FREE\* Universal Express Unlimited.™ Valid theme park admission required. \*Restrictions apply. See page 17 for details.

## LOEWS PORTOFINO BAY HOTEL — PREMIER HOTEL

Experience la dolce vita - the sweet life - at this stunning re-creation of the famed seaside resort town of Portofino, Italy, authentic down to the cobblestone streets and sidewalk cafes. Enjoy spacious guest rooms, including delightful Despicable Me-themed kids' suites.

### DINING

Eight restaurants and lounges take you on a culinary tour of Italy, from the casually elegant Bice Ristorante, to the authentic specialties of Mama Della's Ristorante™ and Trattoria del Porto.™

### RECREATION

Discover three themed swimming pools - the Beach Pool, the elegant Villa Pool, and the secluded Hillside Pool. Pamper yourself at the Mandara Spa®, and enjoy the romantic ballads of Musica della Notte nightly on the harborside piazza (weather permitting).





UNIVERSAL CITYWALK™

# ANYTHING BUT ORDINARY.

## GRAB A DRINK. ENJOY A BITE. TAKE IN A SHOW.

This is where it all comes together. This is where unforgettable family fun meets restaurants that don't just make you say "Yum," but "Wow." The one place where the dining tastes of every member of the family and entertainment everyone can enjoy all intersect. It's everything you're looking for. And anything but ordinary. Universal CityWalk,™ The Epicenter of Awesome. Conveniently located right between Universal's Islands of Adventure™ and Universal Studios Florida™ and within walking distance of each on-site hotel, CityWalk™ is open daily until 2 a.m.†

### DINING

Enjoy the cuisine of Emeril's® Restaurant Orlando, the world's largest Hard Rock Cafe®, Jimmy Buffett's Margaritaville®, and unique venues such as The Cowfish, Antojito's Authentic Mexican Food™ and Vivo Italian Kitchen.™ Catch every play and highlight on nearly 100 HDTV screens at NBC Sports Grill & Brew™ and discover astounding culinary alchemy at The Toothsome Chocolate Emporium & Savory Feast Kitchen.™

### ENTERTAINMENT

Blue Man Group will take your family on a spectacular journey filled with music, laughter and surprises. You can see the biggest names in music and comedy at Hard Rock Live,® and sing karaoke with a live band and backup singers at CityWalk's Rising Star.™

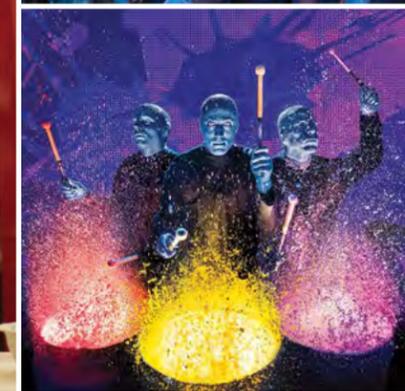
### FAMILY FUN

Catch all the latest movies at the AMC® Universal Cineplex 20 with IMAX,® and challenge the kids to 36 holes of mini-golf fun at the sci-fi and horror B-movie themed Hollywood Drive-In Golf.™

### NIGHTTIME FUN WITH NO COVER CHARGES

Multi-Day theme park vacation packages include free access\*\* to select live entertainment at CityWalk.™

†Universal CityWalk operating hours vary per establishment and are subject to change without notice. Other restrictions apply. \*\*Not valid for separately ticketed concerts and special events. Some venues require ages 21 or older and a cover charge for admission. Valid Photo ID required. Does not include admission to AMC® Universal Cineplex 20 with IMAX®, Blue Man Group or Hollywood Drive-In Golf™. Subject to availability. Restrictions apply and benefits are subject to change without notice. Additional restrictions apply.



# SPECIAL EVENTS.

LIKE NOTHING YOU'VE EXPERIENCED BEFORE.



CHRISTMAS IN THE WIZARDING WORLD OF HARRY POTTER™

## NOBODY THROWS A PARTY LIKE WE DO.

From concerts to parades to unique seasonal festivities in the theme parks, be sure to plan your next Universal Orlando Resort™ visit around these exciting special events.

## A CELEBRATION OF HARRY POTTER™ WINTER

Presented by Warner Bros. and Universal Orlando, this annual multi-day event includes film talent Q&A sessions, special panels, demonstrations and other surprises.

## MARDI GRAS SPRING

Celebrate Mardi Gras each night at Universal Studios Florida™ featuring a Mardi Gras themed parade, millions of beads, and concerts on select event nights.

## ROCK THE UNIVERSE™ FALL

This two-day festival at Universal Studios™ features the hottest bands in Christian music<sup>3</sup> along with the park's most popular rides and attractions.

## HALLOWEEN HORROR NIGHTS™ FALL

Each fall, Universal Studios transforms into the nation's premier Halloween event as the world's most horrifying films and television programs come to life in terrifying haunted houses, nightmarish scare zones, and outrageous live shows.<sup>4</sup>

WARNING: EVENT MAY BE TOO INTENSE FOR YOUNG CHILDREN AND IS NOT RECOMMENDED FOR CHILDREN UNDER THE AGE OF 13. NO COSTUMES OR MASKS ALLOWED.

## HOLIDAY FESTIVITIES WINTER

This year Universal Orlando Resort takes the Christmas season to new heights with an all-new lineup of festivities. Experience Christmas in The Wizarding World as Hogsmeade™ and Diagon Alley™ are transformed with wondrous spirit. Watch the live retelling of Dr. Seuss's classic holiday tale starring The Grinch™ as the Grinchmas *Who*-liday Spectacular returns. And treat yourself to Universal's Holiday Parade featuring Macy's. Merry and mayhem combine as the Minions, Santa Claus and other characters join in the fun. Plus, you can ring in the New Year at Universal CityWalk's dazzling party—EVE<sup>5</sup> (ages 21+). With holiday events at each hotel as well, it's truly a resort-wide celebration.

<sup>3</sup>Rock the Universe is a separately ticketed event. Entertainment, attractions, pricing, tickets and dates are subject to change without notice. <sup>4</sup>Halloween Horror Nights is a separately ticketed event. Event occurs rain or shine. No rain checks, returns or refunds. Prices, dates, times, attractions and entertainment subject to availability and may change without notice. Free self-parking after 6pm is not valid on Halloween Horror Nights. Other restrictions may apply. <sup>5</sup>Separately ticketed event. Restrictions apply. New Year's Eve at CityWalk is for 21+ only. Valid Photo ID required.



A CELEBRATION OF HARRY POTTER™

ROCK THE UNIVERSE™

EVE



MARDI GRAS



HALLOWEEN HORROR NIGHTS™



# UNIVERSAL

## PARKS & RESORTS VACATIONS™

### THE OFFICIAL TRAVEL COMPANY OF UNIVERSAL ORLANDO RESORT™

From hotels to airfare to rental cars to theme park tickets, we have everything you need to design the ideal vacation in one simple, easy and convenient transaction. We also offer exclusive vacation enhancements such as Universal Express™ Unlimited ride access,\* character breakfasts, the Universal Dining Plan™<sup>4</sup> and much more. You can choose from a wide selection of on-site or nearby Universal Partner Hotels that offer the perfect accommodations to meet your needs.

### BEST PRICE GUARANTEE

SEE PAGE 49 FOR DETAILS

The Best Price Guarantee is valid on every package booked through Universal Parks & Resorts Vacations,™ who provide the best Universal Orlando Resort™ vacation package selection and value. If you find an identical vacation package at a price lower than what is offered on our websites or the Universal Orlando Guest Contact Center, contact your travel agent within 48 hours of initial deposit or complete purchase to claim the **Best Price Guarantee**. If our Team Members verify eligibility, they'll issue the adjustment for the difference in price, plus give a \$25 credit to purchase additional items for your vacation package.

\*Additional restrictions apply. See page 17 for details. †Restrictions Apply. See page 43 for details.



DESIGN YOUR IDEAL  
**VACATION.**



Create your complete vacation package quickly and easily. You can tailor any vacation package to fit your needs. When you purchase any vacation package with Universal Parks & Resorts Vacations™ you'll receive special benefits like Early Park Admission\* to The Wizarding World of Harry Potter™ and Universal's Volcano Bay™ one hour before the theme parks open.

**BOOK WITH UNIVERSAL PARKS & RESORTS VACATIONS™ TODAY.**

**SPLASH, STAY & PLAY**

Enjoy exclusive savings with this package only through Universal Parks & Resorts Vacations.™ It includes:

- 5-Night hotel accommodations
- 5-Day admission<sup>9</sup> to all three Universal Orlando™ theme parks
- Early Park Admission\* to The Wizarding World of Harry Potter™ and Universal's Volcano Bay™ one hour before the theme parks open (valid theme park admission required)
- And more

Upgrade to select on-site hotels and skip the regular lines at participating rides and attractions at Universal Studios Florida™ and Universal's Islands of Adventure™ theme parks with free\* Universal Express Unlimited™ ride access (valid theme park admission required).

**THE WIZARDING WORLD OF HARRY POTTER™ EXCLUSIVE VACATION PACKAGE**

Ask your travel provider about this exclusive package only available through Universal Parks & Resorts Vacations.™

Make the adventures of Harry Potter™ and his friends the centerpiece of your Universal Orlando™ vacation as you explore Hogwarts™ castle and the streets of Hogsmeade™ at Universal's Islands of Adventure,™ experience the wonders of Diagon Alley™ at Universal Studios Florida, and ride between both lands on the Hogwarts™ Express (Park-to-Park admission ticket required; additional restrictions apply).

**CREATE YOUR OWN VACATION PACKAGE**

Choose the hotel and the number of days you're staying. Add on tickets to Universal Studios Florida,™ Universal's Islands of Adventure™ or Universal's Volcano Bay.™

Include the Universal Dining Plan™<sup>4</sup> or a performance of Blue Man Group. Do you need airfare and Universal's SuperStar Shuttle™ airport transfer service? Create your ideal vacation based on your budget and what your family wants to experience.

All package inclusions & options subject to change without notice. Errors will be corrected where discovered, and Universal Orlando and Universal Parks & Resorts Vacations reserve the right to revoke any stated offer and to correct any errors, inaccuracies or omissions, whether such error is in this brochure, on a website, or any print or other advertisement relating to these products and services. \*Requires theme park admission. Early Park Admission begins one (1) hour prior to regularly scheduled park opening to either Universal Studios Florida™ or Universal's Islands of Adventure™ as determined by Universal Orlando and Universal's Volcano Bay™. Valid at select attractions at each park. Attractions are subject to substitutions without notice. Additional restrictions may apply. †Requires separate theme park admission. Not valid at Pteranodon Flyers™ at Islands of Adventure. Excludes separately ticketed events. Benefit not valid for guests staying at Universal's Cabana Bay Beach Resort, Loews Sapphire Falls Resort, and Universal's Aventura Hotel or for Universal's Volcano Bay. Valid for the number of guests staying in the room for the length of hotel stay. Available during normal theme park operating hours only. Additional restrictions may apply and benefits are subject to change without notice. ††Tickets are non-refundable, non-transferable, and must be used by the same person on all days. Does not include admission to separately ticketed events at the theme parks or within any of the CityWalk venues, parking or discounts on food or merchandise. Some CityWalk venues require ages 21 or older for admission. Valid photo ID required. Operating hours, prices, dates, times, attractions, and entertainment are subject to availability and to change without notice. †††The Universal Dining Plan and Universal Dining Plan - Quick Service are non-refundable. The dining plan cards cannot be returned or refunded, and will not be replaced if lost, stolen or destroyed. Gratuities are not included. Theme park admission is required for dining in Universal Studios Florida™, Universal's Islands of Adventure™ and Universal's Volcano Bay™. Children ages 3 to 9 must order from the Kid's Menu. Only valid during normal operating hours. Participating locations are subject to change without notice and venue operating hours may vary by location. Merchandise is not included. Advance reservations recommended for participating full-service restaurants participating in The Universal Dining Plan. Additional restrictions may apply and are subject to change without notice. Universal Parks & Resorts Vacations is registered with the State of Florida as a seller of travel. Registration number SF-24215



THE PERFECT TICKET FOR THE  
**PERFECT  
VACATION.**

Universal Parks & Resorts Vacations™ lets you create the vacation package and ticket that's just right for you and your family. Whether you want to stay on-site or prefer a nearby Universal Partner Hotel, whether you're looking to stay a week or longer or only have a few days, we give you all the options you need to customize the ideal vacation. Pick your theme park tickets. Add Park-to-Park access for the utmost in flexibility. Select a variety of shows, attractions, dining options or more to enhance your vacation. With so much to see and do, it's days and nights of endless fun for every member of the family.

## TICKET OPTIONS

### UNIVERSAL ORLANDO RESORT™ TICKETS

The 3-Park Ticket is the best way to enjoy the excitement and thrills of all three Universal Orlando™ theme parks. The more days you add, the better the value.

### UNIVERSAL EXPRESS UNLIMITED™ COMBO TICKETS

Enjoy theme park access to both Universal Studios™ and Universal's Islands of Adventure™ (2-Park ticket) and Universal's Volcano Bay™ (3-Park ticket) each day of your visit PLUS Universal Express Unlimited™ ride access\* to Universal Studios and Islands of Adventure.

### BLUE MAN GROUP COMBO TICKETS

Get theme park access to both Universal Studios™ and Universal's Islands of Adventure™ (2-Park ticket) and Universal's Volcano Bay™ (3-Park ticket) each day of your visit, PLUS a performance by Blue Man Group.<sup>16</sup>

YOU CAN ADD ANY OF THESE TICKETS TO ANY UNIVERSAL PARKS & RESORTS VACATIONS™ PACKAGE.

Additional restrictions apply to all ticket/add-on products and all offers, prices, benefits and entertainment are subject to change without notice. All ticket products are valid during normal theme park operating hours only. Parks, attractions, or entertainment may close due to refurbishing, capacity, weather or special events; change operating hours; and otherwise change or be discontinued without notice. Tickets are non-refundable, non-transferable, and must be used by the same person on all days. Unless otherwise indicated, does not include admission to separately ticketed events or venues at either theme park or Universal CityWalk™, parking or discounts on food or merchandise. <sup>16</sup>CityWalk Access valid for seven (7) consecutive nights including first day any portion of ticket is used. Not valid for separately ticketed concerts and special events. Some venues require ages 21 or older for admission. Valid photo ID required. Does not include admission to AMC® Universal Cineplex 20 with IMAX®, Blue Man Group or Hollywood Drive-In Golf™. Subject to availability. Restrictions apply and benefits are subject to change without notice. <sup>17</sup>Valid theme park admission required. Not valid at Universal's Volcano Bay™, Pteranodon Flyers™ and other select attractions and separately ticketed events. Valid for the number of guests staying in the room for the length of hotel stay. Available during normal theme park operating hours only. Additional restrictions may apply and benefits are subject to change without notice. <sup>18</sup>Ticket Prices will vary according to where seats are located within venue for Blue Man Group.



### NIGHTTIME FUN WITH NO COVER CHARGES

Multi-Day theme park vacation packages include free access\* to select live entertainment venues at Universal CityWalk.





TAKE YOUR VACATION

**OVER THE TOP.**



BLUE MAN GROUP



VIP EXPERIENCE



MY UNIVERSAL PHOTOS™

### ENHANCEMENTS FOR THE PERFECT VACATION

Sensational live entertainment. Unforgettable family fun. Unique special events. Priority access to theme park attractions. Be sure to add one or more of these terrific options to take any Universal Orlando Resort™ vacation to a whole new level of excitement.

### UNIVERSAL EXPRESS™

With the Universal Express™ Pass<sup>1</sup> you can skip the regular lines at Universal Studios™ or Islands of Adventure each day that your pass is valid (ONE TIME PER RIDE ONLY at participating rides and attractions. Paid theme park admission required). Enjoy faster access to most of the parks' most popular attractions including Harry Potter and the Forbidden Journey,™ TRANSFORMERS:™ The Ride 3-D and The Amazing Adventures of Spider-Man.®

### VIP EXPERIENCE

Get the red carpet treatment with a personally guided tour<sup>2</sup> of Universal Studios™ and/or Islands of Adventure, including priority front-of-the-line access to rides and attractions including The Amazing Adventures of Spider-Man,™ TRANSFORMERS: The Ride-3D and all of The Wizarding World of Harry Potter™ attractions and experiences (separate theme park admission required).

### BLUE MAN GROUP

Blue Man Group will rock your world, blow your mind, and unleash your spirit. Leave your expectations at the door and let three bald and blue men take you on a spectacular journey filled with music, laughter and surprises.

### MY UNIVERSAL PHOTOS™

We'll capture your moments for you. Throughout all three theme parks you'll find special photo op locations, so you'll be able to view and share your memories as you're making them.

### VOLCANO BAY™ EXTRAS & AMENITIES

In addition to My Universal Photos, Volcano Bay offers such extras as Private Cabanas, Premium Seating and more (available for purchase, subject to availability).

### GROUP VACATIONS

Customize your Group Vacation with hotel accommodations, theme park tickets and much more.

### Special benefits for groups with 10 or more guest rooms:

- Every member of the group will receive Early Park Admission<sup>6</sup> to The Wizarding World of Harry Potter™ and Universal's Volcano Bay™ one hour before the theme parks open (valid theme park admission required)
- FREE Universal Orlando™ "A Universe of Savings" coupon book<sup>3</sup> with up to \$150 in savings on food, merchandise and more
- As a bonus, the group leader will receive a free Universal Dining Plan™<sup>4</sup> with purchase of Dining Plan by the group
- Special discounts on select products

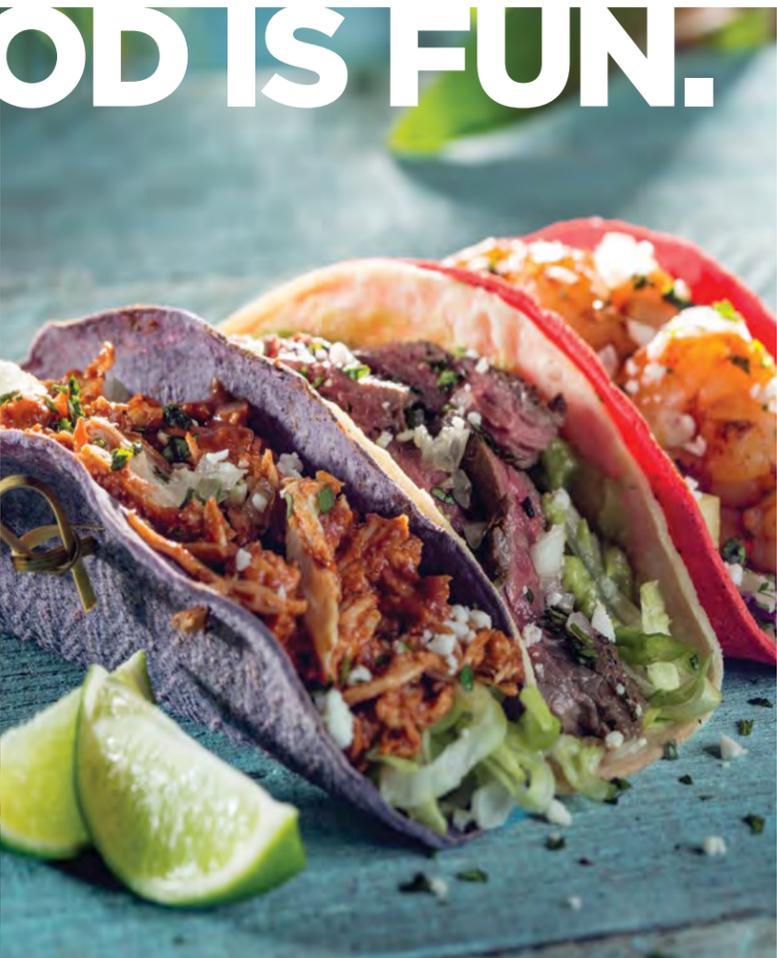
### CANCEL FOR ANY REASON

Universal Parks & Resorts Vacations™ Travel Protection Option (see page 52) provides you with the flexibility to cancel your vacation for any reason prior to departure for unplanned occurrences during your trip.

The options above require additional fees and may be subject to additional restrictions. <sup>1</sup>Valid theme park admission required. Not valid at Universal's Volcano Bay™, Pteranodon Flyers™ and other select attractions and separately ticketed events. Universal Express ride access at Universal Studios Florida and Universal's Islands of Adventure is a separate queue with a shorter wait time at participating attractions. Available during normal theme park operating hours only. Not valid for separately ticketed special events. Additional restrictions may apply and benefits are subject to change without notice. <sup>2</sup>Anyone under 18 years old must be accompanied by an adult. VIP Experience pricing and availability vary depending upon the date and product selection. Theme park admission is not included in the listed price. Non-Private tours are available for individual parties of up to six (6) persons only and will include multiple parties in the same tour group. Parties or groups of seven (7) or more will need to book a Private VIP Experience which will include only members of their individual group. Additional restrictions may apply. <sup>3</sup>Restrictions apply. See page 17 for details. <sup>4</sup>Package purchase required: one "A Universe of Savings" coupon book per package. Other restrictions may apply. <sup>5</sup>Complimentary Group Leader Dining plan must match the dining plan purchased by the group in dining plan type and length. Valid for Universal Dining Plan - Full Service or Universal Dining Plan - Quick Service. Gratuities are not included. Children ages 9 and under must order from the Kid's Menu. Theme park admission is required for dining in Universal Studios Florida™, Universal's Islands of Adventure™ and Universal's Volcano Bay™. Dining Plan locations and menus are subject to change without notice. Dining venue operating hours varying by location. Merchandise is not included. Only valid during normal operating hours and excludes dining during separately ticketed events. The Universal Dining Plan is non-transferable and non-refundable. Advance reservations suggested. Participating locations are subject to change without notice and venue operating hours may vary by location. Merchandise is not included. Additional restrictions may apply and are subject to change without notice.



# WHERE EVEN THE FOOD IS FUN.



## THEMED DINING THROUGHOUT UNIVERSAL ORLANDO RESORT™

Enjoy an authentic Butterbeer™ at the Leaky Cauldron™ in The Wizarding World of Harry Potter™ - Diagon Alley.™ Grab a Krusty burger in Springfield's Fast Food Boulevard. Savor tastes of the South Pacific at Universal's Volcano Bay.™ Sample "Burgushi," a fusion of burgers and sushi, at The Cowfish\* in Universal CityWalk.™ Be serenaded by strolling musicians at Mama Della's Ristorante™ at Loews Portofino Bay Hotel. Whether you're looking for a quick snack on the run, a healthy lunch, a casual sit-down dinner, an indulgent late night bite, or exceptional gourmet cuisine prepared by award-winning chefs, you'll find fun themed food to please any palate throughout Universal Orlando Resort.

## UNIVERSAL DINING PLAN™

Pre-purchase a Universal Dining Plan<sup>4</sup> and enjoy one full-service meal at participating restaurants including entrée, Dining Plan dessert and non-alcoholic beverage; one quick service meal consisting of entrée plater and non-alcoholic beverage; a snack (such as popcorn or ice cream) from a food cart or quick service location; and one additional non-alcoholic beverage from a food cart or quick service location. Enjoy the convenience of over 100 dining locations to choose from in the theme parks and Universal CityWalk.™ The full service Universal Dining Plan is only available as part of a vacation package booked through Universal Parks & Resorts Vacations.™

## UNIVERSAL DINING PLAN - QUICK SERVICE™

With the Quick Service dining plan you get one entrée and non-alcoholic beverage at a variety of quick service eateries at Universal Studios,™ Islands of Adventure, Volcano Bay and CityWalk,™ as well as a snack.<sup>4</sup> This plan can be purchased at the parks, and is also available during Halloween Horror Nights.™ Another option is the Universal Dining Plan - Quick Service™ + Coca-Cola freestyle® Souvenir Cup<sup>18</sup> which includes one day's unlimited Coca-Cola freestyle® beverage refills.

## CHARACTER DINING

Meet some of your favorite theme park characters at special breakfast and dinner theme park experiences. Select on-site hotels also offer character dining on specific mornings and evenings. (Reservations are recommended and separate fees apply.)



\*The Universal Dining Plan and Universal Dining Plan - Quick Service are non-refundable. The dining plan cards cannot be returned or refunded, and will not be replaced if lost, stolen or destroyed. Gratuities are not included. Theme park admission is required for dining in Universal Studios Florida,™ Universal's Islands of Adventure,™ and Universal's Volcano Bay.™ Children ages 3 to 9 must order from the Kid's Menu. Only valid during normal operating hours. Participating locations are subject to change without notice and venue operating hours may vary by location. Merchandise is not included. Advance reservations recommended for participating full-service restaurants participating in The Universal Dining Plan. Additional restrictions may apply and subject to change without notice. †Coca-Cola freestyle™ souvenir cup is a separate purchase. Separate theme park admission ticket required. Valid Coca-Cola freestyle™ Souvenir Cup required to dispense Coca-Cola freestyle™. Refills are limited to no more than one (1) pour from the Coca-Cola freestyle™ machine per 10 minutes and valid day of purchase only at participating Coca-Cola freestyle locations. Sharing is not permitted. Available for purchase at any participating theme park Coca-Cola freestyle™ locations or reservation carts. If you purchased and received a Coca-Cola freestyle™ souvenir cup ticket, exchange the ticket in-park for a Coca-Cola freestyle™ souvenir cup at any participating Coca-Cola freestyle™ location or reservation cart. Tickets are non-refundable. No additional discounts apply.

# GET AROUND WITH EASE.



## TRANSPORTATION OPTIONS

You'll find a variety of options to help get you where you need to go. Add any of these transportation options to a Universal Parks & Resorts Vacations™ package.

### UNIVERSAL'S SUPERSTAR SHUTTLE™

Universal's SuperStar Shuttle™ offers Round Trip Transfers from Orlando International Airport to each of the Universal Orlando Resort™ on-site hotels: Universal's Aventura Hotel (opening August 2018), Universal's Cabana Bay Beach Resort, Loews Sapphire Falls Resort, Loews Royal Pacific Resort, Hard Rock Hotel® and Loews Portofino Bay Hotel. This product includes welcome service and pre-printing of theme park tickets in a travel wallet.

### ROUND-TRIP TRANSFER

Travel between Orlando International Airport and Universal Partner Hotels via taxi, sedan or van.

### TAKE TWO TRANSFER

Enjoy one-way transfer service from Orlando International Airport to a Universal Orlando Resort hotel and one-way transfer from a Universal Orlando hotel to a Walt Disney World® hotel.

### AREA TRANSPORTATION

For guests staying at a Walt Disney World® Resort area hotel, we offer round-trip shuttle transportation to Universal Orlando Resort.

## RENTAL CAR

Whether you want to cruise around town in a convertible or save money with an economy car, we can make arrangements for the vehicle that best meets your needs. Enjoy a free prime parking upgrade at Universal Orlando Resort™ with Avis® and Budget® car rentals booked at Orlando International Airport. Payment for Universal Orlando Resort general admission parking is required.\*



When you rent a car, you shouldn't need a handbook. Why not choose simple, smart and easy on the wallet? Then you can focus on having fun. Book with Budget, Official Car Rental Partner of Universal Orlando Resort.



Life is nonstop. We're here to keep you moving. From the car to the accessories, you choose what best fits you and your trip with Avis, Official Car Rental Partner of Universal Orlando Resort.

## AIR INCLUSIVE VACATIONS

Add airfare to your trip to create a seamless vacation experience.

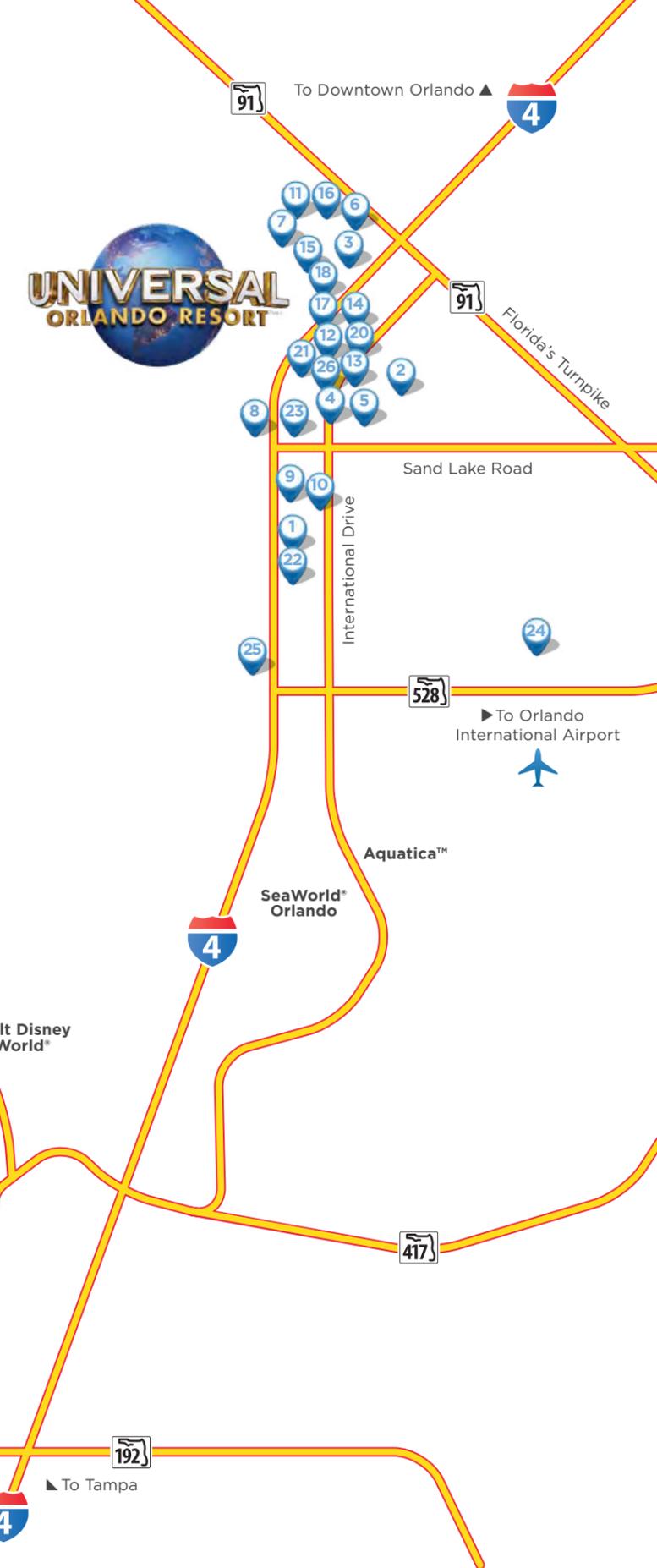
# A VARIETY OF HOTEL OPTIONS MINUTES AWAY.

Chosen based on quality, reputation, and proximity to Universal Orlando Resort™, the Universal Partner Hotels are each located within minutes of Universal Orlando.™ From value to moderate to luxury accommodations, the Universal Partner Hotels offer many ideal options. Plus, you'll receive FREE scheduled transportation<sup>13</sup> between your hotel and Universal Orlando. In addition to transportation and the wide range of accommodations our Universal Partner Hotels offer, guests can also enjoy additional BONUS BENEFITS at most of our partner hotels.



Guests staying at hotels noted by the star symbol receive the following Bonus Benefits:

- Discounts on merchandise<sup>14</sup> at select Universal Orlando™ theme park locations.
- Discounts on food and non-alcoholic beverages at select theme park and CityWalk™ locations.<sup>14</sup>
- Universal Partner Hotel Vacation Planning Center.



\*PAYMENT FOR GENERAL ADMISSION PARKING IS REQUIRED. Each voucher good for one time use only. One voucher per vehicle, per day. Not valid for valet or upgrade to valet parking or on-site hotels. Access to the prime parking area is subject to availability. Prime parking is not guaranteed. Prime parking upgrade good at Universal Orlando Resort with Budget and Avis car rentals booked at Orlando International Airport. The free upgrade parking voucher must be retrieved from the rental agent. Cannot be combined with any other offers, promotions or discounts, sold, duplicated, transferred, refunded and cannot be redeemed for cash. This offer expires on July 31, 2018. Advance purchase and reservations required for transportation options. Terms & Conditions Apply. © 2018 Budget Rent A Car System, Inc. © 2018 Avis Rent a Car System, LLC.

Participating Universal Partner Hotels subject to change without notice. <sup>13</sup>Transportation schedule and availability subject to change without notice. <sup>14</sup>Not valid with any other offers, promotions or discounts. Benefits subject to change without notice. Discounts are not valid at The Wizarding World of Harry Potter™. Excludes all Harry Potter™ merchandise available at Islands of Adventure Trading Company and Universal Studios Store™ at Universal's Islands of Adventure™ and Universal Studios Florida™, film, batteries, candy, tobacco, sundries, and media. Benefits not valid after checkout date. Restrictions apply.



### 1 AVANTI RESORT ★



This hotel is a shining beacon in the heart of activity and dining options on International Drive. Enjoy casual dining and beverage options at our Pool Bar & Grill, Café/Marketplace and Lobby Barista featuring Starbucks.

- Oversized pool area with kids water playscape, beach volleyball and shuffleboard
- 652 renovated, contemporary-style guest rooms & suites
- Resort-wide WiFi, fitness center, and game room



### 2 BEST WESTERN ORLANDO GATEWAY ★



Within walking distance to exciting shopping, dining and entertainment, this full-service hotel provides family friendly accommodations.

- Full-service restaurant, lounge and deli
- Basketball courts, heated pool, and whirlpools
- Free wireless internet access, parking, fitness center and business center



### 3 CLARION INN & SUITES ★



A Choice 2017 Gold Award Winner, this hotel is located within walking distance to Universal Orlando Resort,™ near International Drive and all other area attractions. Enjoy our in-house dining at Tabla restaurant, beverages at the lobby bar, and breakfast at our Roast Café.

- Features zero entry pool & hot tub with oversized pool deck area with sun loungers
- Property wide complimentary WiFi, fitness center, business center, garden area & free parking
- Free scheduled theme park shuttle transportation



### 4 COCO KEY HOTEL AND WATER RESORT - ORLANDO ★



We make guests happy at Orlando's only canopy-covered outdoor water resort. Located on International Drive, central to all attractions.

- 54,000 sq. ft. water resort with 4 pools, 14 slides and interactive play island
- 3 restaurants and a 6,500 sq. ft. Key Quest Arcade
- Modern décor rooms with in-room mini-refrigerator and safe



### 5 COMFORT INN & SUITES ★



Located in the heart of the world-famous International Drive area, this hotel puts you just minutes from all there is to see and do in Orlando.

- All rooms include microwave & mini-refrigerator
- Complimentary full hot breakfast buffet
- Complimentary WiFi, business center, fitness center, & scheduled attraction shuttle



### 6 COMFORT SUITES ORLANDO ★



This property offers all-suite hotel accommodations, ideal for all travelers, offering comfort, convenience and unsurpassed hospitality.

- Complimentary hot breakfast buffet, business center and WiFi throughout hotel
- Complimentary outdoor heated pool, hot tub and fitness center
- In-room amenities include refrigerators, microwaves and pull-out sofa beds



### 7 DOUBLETREE BY HILTON AT THE ENTRANCE TO UNIVERSAL ORLANDO ★



Enjoy the \$25 Million Re-Design along with the famous cookies upon arrival. Generous over-sized guest rooms with 2 queens or 1 king bed.

- 50" flat screen TVs, mini-refrigerators
- Starbucks, 2 full-service restaurants, in-room dining
- Heated pool, kids splash pad, fitness center, game room



### 8 DRURY INN & SUITES ★



Located just off Interstate-4, this hotel provides easy access to Universal Orlando Resort™ and many FREE extras for guests to enjoy.

- Free HOT! QUIKSTART™ Breakfast
- Free 5:30 Kickback™ - Hot Food & Cold Beverages
- Indoor/outdoor connecting pool with Whirlpool



### 9 EMBASSY SUITES INTERNATIONAL DRIVE/JAMAICAN COURT ★



Located at International Drive and Jamaican Court, this full-service property offers spacious two-room suites as well as extra amenities.

- Complimentary cooked-to-order breakfast daily
- Complimentary cocktails every evening 5:30-7:30
- Mini-refrigerators and microwaves in all suites



### 10 FAIRFIELD INN & SUITES INTERNATIONAL DRIVE/CONVENTION CENTER ★



Centrally located 1 mile from Universal Orlando,™ this hotel lets you walk to over 40 restaurants, shops and attractions

- Free Hot Breakfast, WiFi, Parking, Outdoor Pool
- Microwave, fridge, coffee maker, hair dryer, iron and full size board in every room
- Free scheduled shuttle to major theme parks



### 11 FAIRFIELD INN & SUITES NEAR UNIVERSAL ORLANDO™ ★



Closest Marriott to Universal Orlando Resort,™ within 1 mile. This newly renovated hotel offers multiple daily shuttles to the park and is within walking distance of Universal Orlando.™

- Complimentary full hot breakfast, wireless internet and parking
- Outdoor pool and spa, 24-hour Corner Market, fitness room, and business center
- Refrigerators in all guest rooms



### 12 FOUR POINTS BY SHERATON ORLANDO INTERNATIONAL DRIVE ★



Located on the world-famous International Drive, just minutes from Universal Orlando Resort.™

- Collection of restaurants, shopping and attractions nearby
- Fully renovated pool with full-service bar and scheduled pool activities for families to enjoy
- Game room and laundry facilities



### 13 HAMPTON INN ORLANDO NEAR UNIVERSAL BLVD./INTERNATIONAL DRIVE ★



Conveniently located near Universal Orlando Resort,™ this newly renovated hotel features many amenities including an on-site TREATS™ Shop and a Universal Partner Hotel Vacation Planning Center in the hotel lobby.

- Complimentary hot breakfast with to-go options
- Free high-speed WiFi and coin guest laundry
- Pool with cabanas and on-site fitness center



### 14 HILTON GARDEN INN ★



Near Universal Orlando™ and hundreds of dining, shopping and entertainment venues all accessible on the I-Ride Trolley. Rooms feature mini-fridge, microwave and coffee maker.

- Free wireless Internet
- Free fitness center and business center, parking, and no resort fees
- On-site restaurant and Tiki Bar lounge with 10 poolside cabanas



**15 HOLIDAY INN & SUITES** ★  
ACROSS FROM UNIVERSAL ORLANDO™



- Fresh • Spacious • Modern • and Affordable. This hotel's Deluxe Guest rooms and suites offer 2 Double Beds or 1 King.
- 32" LCD flat screen TVs, microwave, refrigerator and coffee maker
  - Heated pool, game room, fitness center, business center
  - Free parking, free WiFi and on-site TGI Fridays™



**16 HOLIDAY INN EXPRESS HOTEL & SUITES** ★



- Near Universal Orlando Resort™, this property offers a towering 11-story building that features comfortable rooms and suites and service that will surpass your every expectation.
- Breakfast buffet with hot items
  - Fitness center, business center and free WiFi access
  - Mini-fridge, microwave and safes in all rooms



**17 HOMEWOOD SUITES BY HILTON** ★



- This spacious 5-story hotel features "home-like" one bedroom suites with separate living, dining, and sleeping areas.
- Complimentary breakfast buffet
  - Evening Welcome Home reception (Mon-Thurs) featuring light dinner fare, beer, wine, and assorted beverages
  - In-room fully equipped kitchens



**18 HYATT PLACE ORLANDO** ★



- Spacious guestrooms with a 42" flat panel high-definition television, the signature Hyatt Grand Bed and a plush Cozy Corner oversized sofa sleeper.
- Newly renovated
  - Complimentary hot buffet-style breakfast and wireless internet
  - Swimming pool and fitness center



**19 MYSTIC DUNES RESORT & GOLF CLUB**



- Enjoy close proximity to fun and excitement at this distinctive destination resort. Escape to a relaxing, tranquil retreat of spacious, fully-appointed villas and a wide array of resort amenities.
- 4 heated resort pools including Dunes Lagoon with 2-story water slide and private cabanas
  - Complimentary theme park shuttle transportation
  - Kenzie's Full Service Restaurant & Bar



**20 ORLANDO INTERNATIONAL RESORT CLUB**



- Located right off International Drive; family suites feature a king bed in master bedroom, two twins in second bedroom and sleeper sofa in a spacious living room. Family suites also boast a kitchen, 2 bathrooms, washer/dryer and balcony/patio.
- 2-bedroom family suites with private bedrooms, full kitchens and living/dining areas
  - Swimming pool, fitness center, sport courts and children's playground
  - Close to shopping, dining and entertainment



**21 ROSEN INN** ★



- Staying at this hotel within two miles of Universal Orlando™ puts guests within minutes of Orlando's attractions and all that International Drive has to offer.
- Three dining options plus Kids Eat Free program
  - Outdoor pool, game room and fitness center
  - Palms Dining, International Pub, Sakara Sushi bar and Shogun Japanese Steakhouse



**22 ROSEN INN AT POINTE ORLANDO** ★



- Minutes from Universal Orlando™ and close to shopping, movies and many restaurants. This family friendly hotel provides a great location for your Orlando vacation.
- Buffet restaurant, sports bar, 24 hour market, Starbucks® Coffee and gift shop
  - Kids 9 and under eat free (with adult, buffet only)
  - Game Room, 3 pools, free WiFi and parking



**23 ROSEN INN INTERNATIONAL** ★



- Within walking distance to exciting shopping, dining and entertainment, this lively hotel provides family-friendly accommodations in the heart of Orlando's famous International Drive.
- Family buffet restaurant, modern style lounge, mini-market/deli and gift shop
  - Kids ages 9 and under eat free (with adult, buffet only)
  - Game room, two pools, free WiFi and parking



**24 ROSEN SHINGLE CREEK** ★



- AAA Four Diamond hotel, nestled on a 255-acre site with Shingle Creek as backdrop and just a short distance to a variety of Orlando's attractions, restaurants, shopping and entertainment venues, 1,501 guest rooms offer luxurious settings that capture the hotel environment.
- 15 mins away from Universal Orlando
  - Spacious guest rooms, one of the largest in Central Florida with free in-room WiFi
  - Everything under one roof: 15 dining options, spa, golf, four pools and many more recreational activities



**25 WESTGATE LAKES RESORT & SPA**



- Enjoy the comforts of a fully-furnished home, from studios to 3 bedroom villas. Most villas offer fully-equipped kitchen or kitchenette, sleeper sofa, separate dining area, whirlpool tub and screened-in patio or balcony.
- 7 heated outdoor pools and hot tubs with 4 children's wading pools
  - Complimentary scheduled shuttle service to Universal Orlando Resort™
  - Drafts Sports Bar & Grill with mini bowling and game room



**26 WESTGATE PALACE RESORT**



- Completely furnished 2 bedroom, 2 bath villas feature a queen bed, two twin beds, and a queen sleeper sofa, as well as a dining area, full bath with jetted tub and washer/dryer.
- Complimentary scheduled shuttle service to Universal Orlando Resort™
  - Heated swimming pool with panoramic sun deck and pool bar
  - Drafts Sports Bar & Grill Express for gourmet burgers and sandwiches

All prices, package inclusions & options subject to availability and to change without notice and additional restrictions may apply. Errors will be corrected where discovered, and Universal Orlando and Universal Parks & Resorts Vacations™ reserve the right to revoke any stated offer and to correct any errors, inaccuracies or omissions, whether such error is on a website or any print or other advertisement relating to these products and services. **The Best Price Guarantee** only applies to Universal Orlando vacation packages purchased on Universal Parks & Resorts Vacations websites (UniversalOrlando.com, UniversalOrlandoVacations.com, UniversalTravelAgents.com) or the Universal Orlando Guest Contact Center and is available only for identical qualifying package to Universal Orlando and must have exact itinerary matches. For example same hotel (including room category, name and special room requirements), same rental car company and vehicle class with taxes fees included, and the exact same dates and times of travel as booked on your original vacation package and excludes the Vacation Protection Plan (and similar insurance programs) and airfare. Early Park Admission will not be considered in determining an identical qualifying package. The Best Price Guarantee applies only to the complete package price and individual component prices cannot be claimed in conjunction with the Best Price Guarantee. Exclusions: the Best Price Guarantee does not apply to vacation packages offered through online auction websites, membership programs, corporate discounts, group rates, promotional rates offered for groups including but not limited to, Florida Residents, associations, military, government, convention attendees, timeshare tour offers, or promotions not offered by Universal Parks & Resorts Vacations to the general public. In order to be eligible, claims must be made within forty-eight (48) hours of the initial deposit or complete purchase on a Universal Parks & Resorts Vacations website, whichever comes first. All requests are subject to verification by Universal Parks & Resorts Vacations. We reserve the right not to verify any request we believe was made in bad faith or fraudulently. Universal reserves the right to modify or discontinue the Best Price Guarantee at any time, for any reason, and without prior notice or liability to you. Your eligibility under the Best Price Guarantee is determined by the terms that are in effect at the time of your claim. No change in the Best Price Guarantee will affect any claim that is currently being verified or already verified. The \$25 credit only applies to the purchase of additional Universal Parks & Resorts Vacations vacation package components, is not valid for Universal Orlando gift cards or Vacation Protection Plan and must be redeemed at the same time as the price adjustment. Universal Parks & Resorts Vacations is registered with the State of Florida as a seller of travel. Registration number SF-24215.

# TRAVEL TIPS

## TO KNOW BEFORE YOU GO.

### THE WIZARDING WORLD OF HARRY POTTER™

With The Wizarding World of Harry Potter™ – Diagon Alley™ in Universal Studios Florida™ and The Wizarding World of Harry Potter™ – Hogsmeade™ next door in Universal's Islands of Adventure™, you'll need admission to both Universal Orlando™ theme parks to experience these two uniquely different lands. A Park-to-Park admission ticket or an Annual Pass will give you access to both of these theme parks PLUS access to the Hogwarts™ Express.

(Additional restrictions apply.)

### STAY IN THE CENTER OF THE EXCITEMENT

Universal Orlando Resort's on-site hotels put you in the heart of it all. Most hotels are within easy walking distance of one theme park or another. Select on-site hotels offer complimentary water taxis for easy transportation to Universal Studios™, Islands of Adventure and Universal CityWalk™, and each hotel offers complimentary shuttle buses to whisk you throughout the resort and directly to Universal's Volcano Bay™. Universal's Cabana Bay Beach Resort guests can walk to Volcano Bay™ along a dedicated walking path.

### GET TO THE FUN FASTER

Guests of select on-site hotels enjoy FREE\* Universal Express Unlimited™ to skip the regular lines\* in Universal Studios and Islands of Adventure (not valid at Volcano Bay™) when you stay with us. Enjoy faster access to most of the parks' most popular attractions including Harry Potter and the Escape from Gringotts™, TRANSFORMERS™: The Ride 3-D and The Amazing Adventures of Spider-Man®.

\*Separate theme park admission is required. See page 17 for details.

### ACCESS THE VIRTUAL LINE™ THROUGH YOUR PHONE

The Official Universal Orlando Resort™ App can be used to access the Virtual Line™ at both Race Through New York Starring Jimmy Fallon™ and the Fast & Furious – Supercharged™ ride, opening Spring 2018.

### EARLY PARK ADMISSION

With every Universal Parks and Resorts Vacations™ booking, you receive Early Park Admission™ to The Wizarding World of Harry Potter™ and Universal's Volcano Bay™ one hour before the theme parks open (paid theme park admission required).

\*Valid theme park admission required. See page 17 for details.

### CREATE A TAPTU PAY™ ACCOUNT

Create an account on The Official Universal Orlando Resort™ App which you can link to your TapuTapu™ wearable at Universal's Volcano Bay™. This enables you to link multiple tickets from your party so you can each TapTu Pay™ to make convenient cash-free purchases of food and merchandise throughout the park.

### CONVENIENT DINING

With so much to do, you don't want to go hungry. The Universal Dining Plans<sup>4</sup> give you the convenience of purchasing meals ahead of time at over a hundred dining locations throughout the resort.

\*Restrictions apply. See page 43 for details.

### EVERY PALATE PLEASED

After a day in the theme parks, head to Universal CityWalk™ for great entertainment and a dazzling array of dining options sure to please every member of the family. Many restaurants accept reservations and can accommodate common food allergies and special dietary requests.

### CHILD SWAP

Most rides and attractions feature a "Child Swap" area so families with small children can assign someone to sit out with the kids, then immediately get their turn to experience the attraction.

(Child swap not available at Volcano Bay.)

### TIME OUT FOR GROWNUPS

Let the little ones burn off energy while you take a break at numerous play areas throughout the parks. And take advantage of supervised Kids Camps<sup>6</sup> at select on-site hotels. Mom and dad can get away for a night out while the kids are well cared for.

\*Separate fee required.

### LOCKER RENTAL

Some rides require all loose articles be safely stored in complimentary lockers (complimentary at Universal Studios and Islands of Adventure only) located near ride entrances. For merchandise purchased in the parks or that change of clothes you may need after a soaking water ride, rental lockers<sup>7</sup> are available at all three theme parks.

\*Separate fee required.



## DOWNLOAD THE APP.

Everything you need to know will be in the palm of your hand with The Official Universal Orlando Resort™ App. It's free. Download it before you arrive.

Download on the  
App Store

Purchase tickets, check wait times, explore the parks with detailed maps, find height requirements, customize your park experience using filtered lists and maps, and create your own favorites list.

GET IT ON  
Google play

Plus, free **XFINITY® WiFi** is available throughout all three parks and Universal CityWalk™.

XFINITY WiFi

# GUEST INFORMATION

## DIRECTIONS

### FROM THE ORLANDO INTERNATIONAL AIRPORT (MCO) OR THE COCOA BEACH AREA:

Take the Beach Line Expressway West (528 toll) toward the attractions. Exit onto I-4 East heading toward Orlando. Exit at #75A (Universal Boulevard) and follow the directional signs to Universal Orlando.<sup>™</sup> For valet parking, follow the valet parking signs.

### TRAVELING EAST ON I-4 (FROM THE TAMPA AREA):

Exit I-4 at Exit #75A (Universal Boulevard) and follow the directional signs to Universal Orlando. For valet parking, follow the valet parking signs.

### TRAVELING WEST ON I-4 (FROM THE ORLANDO SANFORD INTERNATIONAL AIRPORT, I-95 AND DAYTONA BEACH):

Take I-4 West toward Tampa. Exit I-4 at Exit #74B (Adventure Way) and follow the directional signs to Universal Orlando. For valet parking, follow the valet parking signs.

### TRAVELING FROM INTERNATIONAL DRIVE:

From International Drive, turn North onto Universal Boulevard and follow the directional signs to Universal Orlando. For valet parking, follow the valet parking signs.

### TRAVELING NORTH OR SOUTH ON FLORIDA'S TURNPIKE:

Take Exit #259 (the second of the Orlando exits) and follow the signs to the I-4 Tampa exit. Exit I-4 at Exit #74B (Adventure Way). At Hollywood Way, turn right and follow the directional signs to Universal Orlando. For valet parking, follow the valet parking signs.

### GPS ADDRESS: LATITUDE: 28.47399 LONGITUDE: -81.46228

For further assistance, please call 407-363-8000.

## PARKING

Daily parking is available for cars, vans, RVs, trailers, and motorcycles. Vehicles can leave the garage and return the same day by stopping at the toll plaza upon re-entry and presenting their parking permit. Valet parking is available for cars and vans only.

For current parking fees, please call 407-363-8000.

## OPERATING HOURS

Universal Orlando<sup>™</sup> theme parks open every day at 9:00 a.m, except during certain seasonal and special events. Closing hours are seasonal. Changes in hours are posted at the ticket windows, the toll plaza, at UniversalOrlando.com or on our mobile app. Select Universal CityWalk<sup>™</sup> venues are open until 2:00 a.m. daily. Shops and restaurants/café closing times may vary. Please refer to the monthly Universal Orlando<sup>™</sup> or CityWalk<sup>™</sup> Times & Information brochures.

For daily operating hours, please call 407-363-8000.

## RE-ADMISSION POLICY

Biometrics are used for same-day theme park re-admission. Guests must present the original ticket they used to initially enter the park and have their finger scanned.

## STROLLER & WHEELCHAIR RENTAL

Single and Double Strollers are available inside of Universal Studios Florida<sup>™</sup> and Universal's Islands of Adventure<sup>™</sup>. If you require a wheelchair or Electric Convenience Vehicle (ECV), limited quantities are available for rental on a first come, first served basis. The Wheelchair Rental facilities are located in the Parking and Transportation Center and at the entrance to both Universal Studios Florida and Islands of Adventure. At Universal's Volcano Bay,<sup>™</sup> wheelchairs are available for rent on a first come, first served basis from each of the Concierge Booths located throughout the park.

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## GUEST SERVICES

Please visit the theme park Guest Services locations for the following:

- Special dining assistance
- Lost and found
- Lost children
- Rider's Guide for Safety and Guests with Disabilities
- Telecommunication Devices for the Deaf (TDDs) (Universal Studios<sup>™</sup> and Islands of Adventure only)
- Studio Production information (inside Universal Studios<sup>™</sup> only).
- Locker rentals are located inside each theme park main entrance.

ATMs are located throughout all three theme parks and Universal CityWalk.<sup>™</sup>

## SERVICES FOR GUESTS WITH DISABILITIES

Universal Orlando<sup>™</sup> provides a welcoming, inclusive environment and accessible experience for our Guests. A complimentary Rider's Guide for Rider Safety and Guests with Disabilities is available online at universalorlando.com/rg or at Guest Services. Ride Warning Signs can be found at the entrance of each ride to help determine the attractions that are suitable for guests based on their abilities.

For your enjoyment and convenience, all of our shopping and dining facilities are wheelchair accessible. Also, our stage shows and parade offerings have areas reserved for "Accessible Viewing", which are clearly marked with the International Symbol of Accessibility. With the exception of Hogwarts<sup>™</sup> Express, none of the ride vehicles or attractions queues at Universal Orlando<sup>™</sup> will accommodate ECVs or motorized wheelchairs. Guests may transfer from their EV or motorized wheelchair into a manual wheelchair that is provided at each attraction. There are specific boarding requirements and accommodations for those using wheelchairs at each attraction. If you are capable of transferring to the rider vehicle's seating (either by yourself or with the assistance of another person in your party), you may transfer.

American Sign Language Interpreters are available on a daily basis at no charge at select in-park live action shows located inside of Universal Studios Florida and Islands of Adventure. Please email us at SignLanguageServices@UniversalOrlando.com for additional information. For more information about accommodations within the park, please call our Guest Services office at 407-224-4233, option 4 (four).

## RIDE AND HEIGHT REQUIREMENTS

To ensure you have a vacation that's both fun and safe, certain rides and attractions at our theme parks have restrictions based on your height. All attractions also have health and safety warning signs posted at their entrance. Make sure you read these signs while you're in the park, and find out which rides are right for you and your family before you go. If you suspect your health could be at risk for any reason, or that you could aggravate a pre-existing condition of any kind, do not ride. Guests with certain body dimensions may not be accommodated on some of our attractions. Please refer to the "Attraction Information" sections within our Rider's Guide for Rider Safety for further information.

Typical ride and attraction height restrictions range from:

- Action & thrill rides – 40" up to 54" (max 79")
- Children's rides – 36" up to 48"
- Family oriented rides – 34" up to 48"

# TERMS & CONDITIONS

## GENERAL CONDITIONS

The information provided below is intended to inform you of the various taxes, governmental fees and other charges on any travel-related transactions, fees and charges you may pay when you book your travel arrangements with Universal Parks & Resorts Vacations.<sup>™</sup> Packages and rates are subject to change without notice. Prices are subject to change based upon your choice of travel dates, number of travelers, departure city, and your choice of flight, hotels or other items, and may require a minimum nights' stay. Package prices are guaranteed upon full payment received by Universal Parks & Resorts Vacations, and solely subject to change due to imposition of taxes or other charges by government authorities. Package inclusions and options subject to change without notice. All persons on the same reservation must purchase the same package.

Please remember that you may incur other charges while traveling that are not included in the quoted package price payable to Universal Parks & Resorts Vacations, such as hotel extra-person or extra-bed charges, resort fees, gratuities, hotel energy and/or telecommunications surcharges, parking fees, telephone fees, room service, movies, mini-bar, or rental car insurance, gasoline, and other incidentals.

## AIR TRAVEL

Once booked, airline tickets are non-refundable. In the event you make changes or rebook your vacation package, the original airfare paid may be applied toward a new ticket, subject to the airlines' rules and regulations, as well as the payment of a re-ticketing fee and any differences in airfare amounts. In the event you cancel and do not rebook your vacation package, you will need to make any changes to future travel directly with the airline, subject to its rules and regulations, as well as payment of a re-ticketing fee and any differences in airfare amounts. Your air transactions will be fulfilled using electronic ticketing. Paper tickets are not available.

Airlines may cancel duplicate reservations without notice. Universal Parks & Resorts Vacations shall not be responsible for any airline schedule changes, delays, cancellations, or any airline's failure to perform for any reason including, but not limited to, strike, inclement weather, or bankruptcy.

Guests are encouraged to reconfirm all flights directly with the airline since flight schedules are subject to change and are not guaranteed. Guests are responsible for any additional fees that may be charged by the airline (such as extra baggage or heavy baggage, beverages, movies, etc.). Any seat selection made at the time of booking is not guaranteed. If seat selection is unavailable through Universal Parks & Resorts Vacations, seats will be assigned at airport check in. Guests age 17 and younger must fly with an adult on the same itinerary and reservation. If you are traveling with minors under the age of 18, please contact the airline directly for any safety regulations or other requirements. Please remember to bring a government-issued photo identification which is required for all air passengers 18 years and older. It is the responsibility of guests to provide full, legal names of all passengers, including the children's ages at the time of booking.

Of course, all air fares may be subject to additional restrictions, may not be available on all flights, and may change without notice.

Taxes and fees are charged per ticket and include, without limitation: Surcharges—various airline surcharges from \$1.50 to over \$50 may apply. Federal Excise Tax—7.5% of base fare (may be pro-rated for flights from US to Hawaii, Alaska and international destinations). A Travel Facilities Tax of up to \$15.00 per roundtrip for domestic flights beginning or ending in Alaska or Hawaii may apply. Passenger Facility Charges—up to \$18.00, depending on the itinerary. Federal Segment Fee—\$3.40 per U.S. flight segment. September 11th Security Fee—\$2.50 per flight segment with a maximum of \$10.00 per ticket.

## HOTEL ACCOMMODATIONS

Hotel check-in is generally 4 p.m. Two double beds are standard in the room unless otherwise stated. Charges for in-room safes, rollaway beds and cribs, plus applicable taxes, are not included in the package price and are payable directly to the hotel. Gratuities, resort fees, parking fees, laundry, telephone calls, meals, beverages, sightseeing or any other incidentals at the hotel are the responsibility of the guest. Adjacent rooms and/or connecting rooms, room locations, types of bedding and smoking preferences are on a request-only basis and subject to availability at the time of check-in. Please advise us of any special needs at the time of booking.

## CAR RENTAL TRANSACTIONS

If you keep a rental car longer than the original reservation, you must pay additional amounts, including taxes, governmental fees and other charges, directly to the car rental agency when you return your rental car. Any additional products or services that are offered to you by the car rental company at the time of pick-up, must be paid directly by you to the car rental company.

## ATTRACTION TICKET PURCHASES AND FEATURES

Attraction tickets are non-refundable once purchased. Discovery Cove requires a 14-day notice to avoid additional cancellation fees. Additional terms and conditions apply regarding transactions including Blue Man Group show admission. Purchase of attraction tickets only must be paid in full at time of booking and are non-refundable. Additional restrictions may apply. Theme parks, restaurants, shows, attractions, rides, entertainment and other services and features are subject to change without notice and may

be closed temporarily due to renovation, capacity, inclement weather, special events, or may otherwise be discontinued or changed without notice and without liability to Universal Parks & Resorts Vacations.

## TRAVEL PROTECTION OPTION

Cancel for Any Reason plan covers all package cancellation or modification fees imposed by the airline, hotel, car rental company or other travel service provider **up to 24 hours prior to the originally scheduled flight departure time or hotel check-in time.** Flight or hotel must be booked through Universal Parks & Resorts Vacations to qualify as beginning of travel!<sup>1</sup>

<sup>1</sup>Cancel for Any Reason plan must be purchased at the time of deposit and/or full payment for the package and cannot be purchased after final payment. Once purchased, the Cancel for Any Reason plan is non-refundable, has no cash value, and may be redeemed one (1) time. Cancel for Any Reason plan is available for redemption only by the person(s) who booked the travel and is not transferable. Additional restrictions apply. For detailed information, call Universal Parks & Resorts Vacations at 800-407-4275.

## DEPOSITS/PAYMENTS

Acceptable Forms of Payment - We accept American Express<sup>®</sup>, MasterCard<sup>®</sup>, Discover<sup>®</sup> Card, JCB and Visa<sup>®</sup>. For final payment we also accept personal checks, travel agency checks, money orders and cashier's checks. We will not accept third-party checks. Payments must be made in US\$. Reservations booked within 45 days of arrival must be paid with a credit card.

For reservations that include air travel, the total price of airline tickets are due at the time of booking and must be paid in full, in addition to a deposit of per reservation as described below.

## REVISION FEES

Once deposit and/or full payment is received, a \$50 revision fee per transaction, plus any applicable services fees or price increases, will be assessed for any changes made to the reservation including, but not limited to, dates, air carrier, hotel, and ground transportation. If your vacation includes airline reservations, change fees apply, plus a \$50 per reservation revision fee and any other fees or price increases imposed by the airline will be charged. Fees are non-refundable. Certain types of airline reservation changes, including name changes, are prohibited based upon restrictions imposed by the carrier.

## CANCELLATION FEE FOR BOOKINGS

DAYS PRIOR TO ARRIVAL	PENALTIES
46 days or more	full refund <sup>17</sup>
0–45 days	\$200 fee per reservation, plus fees imposed by hotel, airline and/or other components
DAYS PRIOR TO ARRIVAL	PAYMENT
46 days or more	\$50 per person deposit, plus cost of airfare, Travel Protection Options and select add-ons due at time of reservation <sup>18</sup>
0–45 days	Full payment due at time of reservation. Packages booked with a deposit will be automatically charged full payment (restrictions apply).

<sup>17</sup>Additional Terms and Conditions apply regarding transactions including Travel Protection Options, air travel, Halloween Horror Nights<sup>™</sup>, Blue Man Group, VIP Tours and Discovery Cove. Celebration Vacation package requires full payment at time of booking and there are no refunds.

<sup>18</sup>Celebration Vacation Package requires full payment at time of booking and there are no refunds.

## REFUNDS

Please allow 2–3 weeks for processing refunds.

## APPLICABLE LAW & RESPONSIBILITY

It is agreed by and between you and Universal Parks & Resorts Vacations, that all claims, disputes and matters whatsoever arising under or in connection with your booking and these policies and procedures shall be governed by the laws of the State of Florida (without regard to conflict of laws) and shall be litigated, if at all, in and before a court located in Orange County, Florida, USA, to the exclusion of the courts of any other state or country. Universal Parks & Resorts Vacations is not responsible for any error or omission. Universal Parks & Resorts Vacations is an independent wholesaler, and the services described are provided by independent contractors. Universal Parks & Resorts Vacations shall not be responsible or liable in any way for any loss, injury (including personal injury), or any damage caused or arising in connection with customer's travel or other services or products provided through Universal Parks & Resorts Vacations, including but not limited to, any transportation, accommodations, attractions, meals, or other services, due to any acts of God, weather, strikes, acts of Government or other authorities, wars, civil disturbances, hijacks, thefts, or any other circumstances beyond our control. The terms and conditions of the transportation providers (including all applicable tariffs) shall apply to all transportation services.

Universal Parks & Resorts Vacations is registered with the State of Florida as a seller of travel. Registration number: ST-24215.

# The AAA Diamond Rating System

AAA inspects hotel properties annually and rates them based on the overall quality and service offered. The following can be used as a guide when selecting your hotel.



Accommodations displaying a high level of service, hospitality and a variety of amenities and upscale facilities.



Properties offer a degree of sophistication, often with additional amenities and facilities. A noticeable upgrade in physical attributes, services and comfort.



Properties offer good but modest accommodations, while showing marked enhancements in décor and furnishings. They may be recently constructed or older properties, both targeting the needs of a budget-oriented traveler.

Hotel ratings subject to change.

TO BOOK A COMPLETE VACATION,  
CONTACT YOUR PREFERRED TRAVEL PROFESSIONAL.



Official Travel Company of Universal Orlando Resort™